



Jeanne C. Meister is an accomplished senior business executive dedicated to working with organizations to develop talent management programs and corporate learning initiatives linked to market and business strategy. Ms. Meister's was most recently Vice President, Market Development for Accenture Learning, where she was responsible for launching and managing all research initiatives on developing innovations in workplace learning and performance.

Over the past decade, Ms. Meister's name has been synonymous with the development and growth of corporate universities globally having written two books on corporate universities and founded and later sold her firm, Corporate University Xchange. While Founder and President of Corporate University Xchange, Ms. Meister consulted with over 200 enterprises on launching and managing a corporate university. The range of her client engagements include; Anheuser-Busch, Bank of Malaysia, Defense Acquisition University, Guardian Life Insurance, Ingersoll-Rand Corporation, Lloyds TSB, Metlife, Milliken, National Health Service University, Southern Company, Wachovia Corporation, Toyota, University of Chicago

Hospital Academy, United States Department of Interior, United States Department of Defense and Tennessee Valley Authority.

Ms. Meister is especially skilled at developing communities of practice. She launched the *first* consortium for Chief Learning Officers in 2000 followed by developing and launching the Accenture Learning Innovation Forum, a peer to peer network of senior global learning executives. These executives met yearly to share best practices and specifically discuss how an organization's investment in learning can increase revenues, maximize workforce performance and drive innovation.

Ms. Meister developed the *first* trend research on corporate university best practices in 1997 and was the creator of "The Emergence of the High Performance Learning Organization," a survey of 285 learning organizations conducted by Accenture Learning. According to the research, these high-performance learning organizations, representing approximately 10 percent of the organizations surveyed, exceeded their peers in productivity (as measured by sales per employee), which was 27 percent greater than their competitors', revenue growth (40 percent higher) and net income growth (50 percent higher). The research has been quoted in TRAINING, Financial Times, T&D, EFMD Magazine, CLO magazine.

Ms. Meister is the author of *Corporate Quality Universities*, as well as *Corporate Universities: Lessons in Building a World-Class Work Force*. *Corporate Universities* has been translated into Spanish, Portuguese and Chinese. Ms. Meister has also contributed the chapter, "Increasing the Business Impact of Learning: Lessons from High Performance Learning Organizations to *The Handbook of Corporate University Development*, published by Gower Publishing, 2005. In addition, Ms. Meister's research has been profiled in such publications as Chronicle of Higher Education, CLO Magazine, Harvard Business Review Japan, Financial Times, Journal of Business Strategy, TRAINING, T&D magazine, Outlook, a publication of Accenture and Workforce Management. Ms. Meister writes a monthly column for CLO magazine that can be found at www.clomedia.com and is on the Editorial Board of CLO Magazine. In addition, Ms Meister is on the Advisory Board of the Executive Program in Work-Based Learning Leadership developed between Wharton and University of Pennsylvania Graduate School of Education.